## **GUARANTEE OF THE LEICA CAMERA AG**

Dear Leica customer,

Congratulations on your well-considered purchase. With the Leica binoculars you have obtained a world-famous trademark product. Alongside your statutory guarantee rights towards your distributor, you will also receive a 10-year guarantee from Leica Camera AG for these Leica binoculars, according to the conditions below. The Leica guarantee does not, therefore, affect your legal rights as a consumer under relevant national law, nor the consumer's rights in terms of the dealer, as detailed in the sales contract concluded between the two parties.

Yours sincerely, Leica Camera AG

## CONDITIONS OF THE GUARANTEE

With the purchase of these Leica binoculars you have acquired a product which has been manufactured to special quality standards and checked at the various stages of production by experienced specialists. For this product the Leica Camera AG provides a guarantee of 10 years. The period commences on the date of purchase from an authorized dealer and the guarantee is subject to the following conditions:

- 1) During the guarantee period Leica Camera AG shall assume all material costs for repair of defects resulting from manufacturing faults. During the first five years, Leica Camera AG shall further bear any necessary labor costs. Leica Camera AG will, at its own discretion, repair the product, replace the defective parts, or replace the binoculars with an identical flawless product. Consequential claims irrespective of their nature and legal basis in connection with this guarantee cannot be accepted.
- Wearing parts as rubber eyecups, leatherette, rubber armoring, carrying strap and accessories shall be excluded from the extended guarantee.
- 3) Claims under guarantee are null and void if the defect has been caused by improper handling – which also can include the use of non-Leica accessories – if the binoculars has been serviced by unauthorized persons or workshops, or if the serial number has been obliterated.
- 4) Guarantee claims can only be made by submission of this Guarantee Card which has been completed with date of purchase, address and signature of the authorized photo dealer.
- 5) When submitting claims under guarantee please return the Leica binoculars together with the Guarantee Card and a description of the claim to the Customer Care department of Leica Camera AG or to a Leica Camera agency.
- 6) Tourists may, if required, make use of the agency of the country in which they are traveling (within the terms of the guarantee of the Leica Camera AG) by presenting the Guarantee Card.

## For Australia only:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.